

## Instructions to Remove Pop-up Blocker for Popular Web Browsers

If you are experiencing difficulties with the reservation process and cannot get past Step 2, most likely this is due to having a pop-up blocker turned on. The pop-up blocker on your Web Browser must be turned off in order to book your reservation online and choose your site from the pop-up site map. Locate your Web Browser from the list provided below and follow the instructions to turn off the pop-up blocker before you begin the reservation process. This process applies to desktop and laptop computers. The online reservation system is not compatible with Tablets, I-pads and Smartphones.

**Internet Explorer:** Locate and click on the Settings Icon located on the far right hand side of the address bar or click on Tools located on the Internet Explorer Menu Bar. Next select Internet Options and the Internet Options window will open. Click on the Privacy tab. Here you will find a check box next to Turn on Pop-up Blocker. Uncheck this box. Click on OK to apply this change. Refresh the reservation page and proceed with your reservation.

Click here for additional Internet Explorer help: <http://windows.microsoft.com/en-us/internet-explorer/ie-security-privacy-settings#ie=ie-9>

**Firefox:** Locate and click on the Settings icon on the far right hand side of address bar or click on the orange Firefox drop down on the upper left hand corner of the browser, or click on Tools on the Firefox menu bar. Select Options and the Options window will open. Click on Content then uncheck Block pop-up windows. Click on OK to apply this change. Refresh the reservation page and proceed with your reservation.

Click here for additional Firefox help: <https://support.mozilla.org/en-US/kb/pop-blocker-settings-exceptions-troubleshooting>

**Chrome:** Click on icon with three lines on the right hand side of the address bar. Click on Settings. Click on Show advanced settings. Under Privacy, click on Content Settings, scroll down to Pop-ups and click on Allow all sites to show pop-ups and click on Done to close the Content Settings window. Close the Settings tab. Refresh the reservation page before beginning your reservation.

Click here for additional Google Chrome help: <https://support.google.com/chrome/answer/95472?hl=en>

**Safari:** Press Ctrl + Shift + K at the same time and this will disable your pop-ups. Or you can click on the Settings icon located the on far right hand side of address bar. There will be an option that says Block Pop-Up Windows, make sure there is no check mark next to it. If this option is checked, click on it to uncheck. Refresh the reservation page and proceed with your reservation. After the reservation process is completed, you may turn the Pop-up blocker back on by clicking on Settings and then click on Block Pop-Up Windows again, or press Ctrl + Shift + K at the same time.

Click here for additional Safari help: <https://discussions.apple.com/message/15194497#15194497>